**Positive Tests:**

1. Verify that clicking on the main link navigates the user to the correct ticket details page.
2. Check that the displayed date and time are formatted correctly and match the expected format.
3. Ensure that the user name "Steve" is displayed correctly and is easily readable.
4. Confirm that the company name "NGAO CREDIT LTD" is visible and legible.
5. Validate that the badge displaying "0" is shown correctly and is positioned as expected within the button.
6. Check that the overdue status is clearly indicated with the red background and corresponding text.

**Negative Tests:**

1. Test the behavior when the main link is clicked without an internet connection to confirm proper error handling.
2. Verify that the page does not navigate to a nonexistent link (e.g., a broken URL).
3. Check how the system responds if the ticket details page takes too long to load (e.g., timeout).
4. Ensure that the overdue status does not display if the date is in the future.
5. Test the response when the user tries to click on the button with the badge when they have no active tickets.
6. Verify that the display of the overdue status does not change color or text if the date is not overdue.

**Creative Test Scenarios:**

1. Simulate a scenario where the user has multiple tickets and verify that the badge updates correctly to reflect the number of active tickets.
2. Test how the interface behaves when the user hovers over the overdue status to see if additional information is displayed (e.g., tooltip).
3. Check the responsiveness of the layout by resizing the browser window and ensuring all elements adjust accordingly.
4. Validate that the overdue status changes dynamically if the date is updated in realtime (e.g., through a backend update).
5. Test usability by asking a group of users to navigate the interface and provide feedback on the clarity of the overdue status and ticket details.
6. Explore how the system handles accessibility features, such as screen readers, to ensure all information is conveyed properly to users with disabilities.